



# Secondary security deactivation

I, the undersigned, owner of the following username

**Username:** .....

**First name, family name** associated to the account: .....

**Email address associated to the account:** .....

If provided by Gandi, support ticket number (optional): .....

hereby request that Gandi remove the following secondary security features associated to the above username (please check all that apply):

**TOTP**

**IP restriction**

**U2F**

For security reasons, I agree to be contacted by email and/or telephone about the status of this request at the address and telephone number associated with the above username.

I enclose a copy of a personal signed **legal proof of identity** (identity card, driver's license or passport) that matches exactly with the first and last name of the personal account corresponding to the above username.

I acknowledge that Gandi will not proceed with the modification if I am unable to prove that I am the title holder of the personal account identified by the above username, or that I have the right to act on the holder's behalf. I understand that Gandi can not be held responsible for delays if documents are missing or if the form is incomplete.

Send these documents to:

**GANDI SAS**  
Support Request  
63/65 Boulevard Masséna  
F-75013 PARIS  
FRANCE  
**By email:** [support-en@support.gandi.net](mailto:support-en@support.gandi.net)  
**By fax:** +33.1 70 37 78 60 (France)  
(410)-449-4499 (USA & Canada)

<p><b>Date</b> (year-month-day): 20 ..... / ..... / .....</p> <p><b>First and Last name:</b> .....</p> <p><b>Signature:</b> .....</p>
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